

Jordan Downs Human Capital Plan



Partnerships
Collaboration
Resident Engagement

Increasing Family Economic Success



Human Capital Plan Objectives

Connecting Residents to Opportunities that Meet their Needs

The primary goal of the HCP is to help residents increase their family economic self sufficiency and live successfully in a new mixed income community. The plan also embraces the following objectives:

1. Families have greater financial security and economic success
2. Families are healthier
3. Families are more engaged in the community
4. Families have housing affordability
5. Families reach education goals for themselves and their children

What are the Services that will be Available for Me and my Family?

- Family-Based Case Management
- Workforce Development including employment training and job placement
- Adult Education and Literacy
- Youth Development
- Early Childhood Education
- Safety and Security
- Health and Wellness
- Programs and services for children, youth and young adults
- Programs and services for the elderly and individuals with special needs
- Transportation assistance (bus tokens and vouchers, shared ride)
- Childcare and infant care
- Counseling for individuals and families
- Financial literacy and homeownership counseling
- Programs to address safety and security
- Programs to address health and wellness including health education, prevention and chronic health management

Working with Families where they are

What Can I Expect?

Steps in the Process

Each household will be assigned a case manager. You will have the opportunity to ask questions at your one-on-one meeting with a Case Manager.

When you meet one-on-one with your case manager you will be asked to complete a family assessment to determine:

- Your needs and preferences for employment, supportive services, health and wellness services.
- The needs of your dependent children.
- Your goals and your family's goals over the next 5 years.
- The actions that will be necessary to achieve these goals.
- The programs and services you may be eligible for.
- Any special needs (e.g. medical issues, disability, etc.) that your family has.
- Based on the family assessment, your case manager will refer you to programs and services that best meet your needs.
- Your case manager will track results and outcomes and will continue to work with you for at least 5 years.

HCP Goals

1. To positively transform resident and neighborhood life by expanding economic and human service opportunities.
2. To increase family economic success.

PRIMARY COMPONENTS OF CASE MANAGEMENT MODEL

Jordan Downs will be developed in phases and HACLA will develop the first phase to ensure any relocation that occurs is done on-site (residents will move from their current unit into a new unit on-site).

Pre-Relocation Services – Case managers will begin working with families long before any on-site relocation occurs at Jordan Downs. This will ensure that potential barriers to relocation are identified early and incorporated into family action plans.

Post-Relocation Services – The plan assumes that families will move at least once, ideally into a new unit. Case managers will work in tandem with HACLA relocation counselors to ensure a successful transition into the new revitalized community.

Re-Occupancy – Residents in “good standing” will have the option to move into a new unit on-site. HACLA will adopt updated continued occupancy criteria at Jordan Downs. Case managers will be essential in helping families meet any new rules so families can be successful.

Tracking – The plan assumes that families will be tracked over time and HACLA will invest in a system to track outcomes related to family success.

Goals and Strategies

Workforce Development:

1. Develop and/expand employment skills and technical training.
2. Develop and implement a transitional jobs program.
3. Expand access to work readiness preparation programs.
4. Integrate basic employment placement throughout workforce development strategy.
5. Expand access to adult literacy and basic education
6. Optimize local employment through the Jordan Downs Redevelopment.
7. Develop a workforce strategy with large area employers.
8. Provide incentives for work and program participation.
9. Assign each household a career coach.

Youth Development and Early Childhood Education:

1. Provide opportunities to expand youth experiences.
2. Encourage greater parental involvement in youth programming.
3. Focus on educational achievement for older children.
4. Create Safe Passages for residents to access the array of services in the community.
5. Develop a strong early childhood education initiative.

Safety and Security:

1. Implement the Gang Reduction and Youth Development Action (GRYD) Plan for Jordan Downs.
2. Invest in expanded safety initiatives that support and complement GRYD.
3. Address safety and security through physical design.

Health and Wellness:

1. Integrate a comprehensive health, wellness and prevention orientation throughout the community design and human capital programming.
2. Increase access to existing healthcare services including hospitals, specialty care access, community clinics, and county health services.
3. Encourage a young adult focus in health education and wellness.
4. Integrate fitness opportunities throughout site in physical form and with the HCP program.
5. Create a comprehensive community garden/urban farm with a youth training component and encourage healthy food and beverage options.
6. Provide accessible mental health services with privacy and without stigma.
7. Integrate people through a variety of services to meet household needs. Monitor progress against objective criteria.
8. Secure partner(s) to develop robust program linking health and wellness, other education efforts and workforce connections.

Family Resource Center: The master plan includes the development of a 50,000 square foot resource center that will include programs and services on site. Functions at the center will include:

- Early childhood education and child and infant care
- Health and wellness/clinic, and fitness center
- Employment training
- Youth programs
- Education and literacy, arts and culture, computer/technology lab
- Commercial kitchen and storage
- Shared offices for partner agencies and non-profit organizations including common areas such as reception/waiting areas and recycling
- Meeting and conference rooms for presentations, films, talks, and workshops, art or cultural exhibits showcasing local artists
- Limited retail including a café with outdoor seating, post office or mailing services, bicycle repair shop, etc, and informational kiosks.



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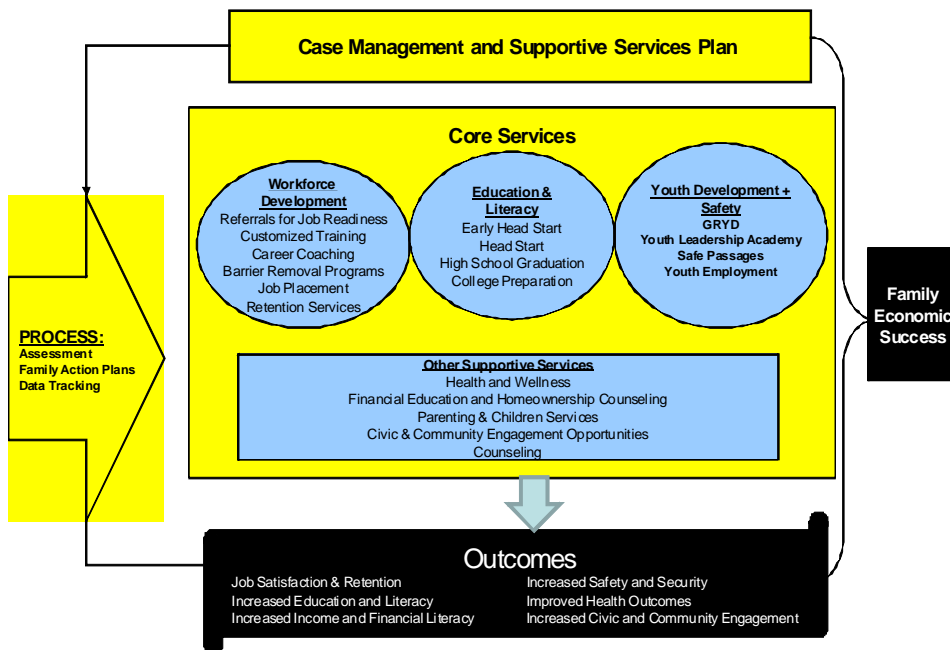
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Human Capital Development Model



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